

# The Review

NBIMC News, Updates, & Announcements

October 2024

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NBIMC is located on the NSA Bethesda campus in Bldg. 17B.

**Hours:** 6 a.m. to 5 p.m. **Phone:** 301-295-6590

#### E-mail:

dha.bethesda. wrnmmc.mbx.nbimc@health.mil

**Department Head** Phone: 301-295-6590 Bldg. 17B, 3rd floor, Suite

3G.



CDR Hoffman, Officer in Charge presenting Department of the Navy Civilian Service Commendation Award and medal to Mr. Miller.

Mr. Donald Miller, Thank you for your 21 years of civilian service and Happy Retirement!

#### The following staff received their respective length of Service awards:

Stephanie Kaham-Ward and Vanessa Santiago-Miranda: 10 years of service award. Cathy Williams and Ai Marrero: 5 years of service award.



Congratulations to

Ms. Denise

Chambers

for Civilian of the

Quarter, 3<sup>rd</sup> Quarter

FY 2024

# MHS Genesis: Having issues with results?

The order without a DOD ID number.

All results need a DOD ID number to find which record the barcode belongs to on the return trip to MHS Genesis. We have not been able to determine why the Cerner system sometimes omits sending CDD the DOD ID number. Any barcode without a DoD ID number associated will not show up in MHS Genesis results even they were retransmitted. For assistance, please contact Cerner. If you are experience MHS Genesis issue due to double DoD ID, please contact DEERS for assistance.

## Helpful Hints for Shipping specimens using FEDEX.

Please include a copy of your shipping label in the package. When sending a CONUS box, please put a label on the top, on the side and one in the box. We had a few lost packages due to the shipping labels pulled off during the transit. When the lost packages are found, FEDEX open the box without label in FedEx Over goods facility and they will be able to forward the package when they find additional shipping label in the box. This should significantly reduce specimen rejections due to missing shipping labels.

Please make sure that <u>all the corners of the shipping label are securely taped down.</u> If you are putting the shipping label pouch on a taped box, please tape over the shipping label envelope for extra precaution. The tape should also be smooth so that the envelope doesn't stick as well as it would to cardboard.

## **MRRS Record Update**

Please email dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil with the Service Members' Last, First Name and their DoD ID numbers to request MRRS record update. NBIMC staff will review their results to ensure that tests resulted comply with Force Testing Requirements and update the records in MRRS accordingly.

### MRRS not updated?

NBIMC are unable to update the service member's HIV status in MRRS without a test result that is compliant with the Force testing requirements. The member needs to receive a **force testing HIV-1/2 AG/AB 4G.** Even if a Service Member has a **HIV-1/2 1/2 Ab test result in MHS Genesis**, this test does not qualify/ meet the force testing standards.

Please note that we cannot use civilian provider or (VA) result to update the HIV readiness in MRRS. HIV results from private/civilian/VA providers are not compliant with the SECNAVINST 5300.30 and DODI 6485.01 (Please see the link below). In these instructions testing for HIV must be reported to the Defense Medical Surveillance System (DMSS) and the samples must be sent to the DoD Serum Repository. The member will need to go to a Navy MTF or a NOSC near their location to get appropriate test completed as indicated above.





## CDD Holiday Schedule

Monday, October 14 – Columbus/Indigenous People's Day – OPEN

Tuesday, November 5 – Election Day – OPEN

Monday, November 11 – Veterans Day – OPEN

Thursday, November 28 – Thanksgiving Day – CLOSED

Wednesday, December 25 – Christmas Day – CLOSED

Wednesday, January 1, 2025 – New Year's Day – CLOSED

### **Announcements**

\*CDD Requests ALL Sites send a current supply inventory (supply Inventory Excel spreadsheet) to military@cddmedical.com.

- Your site may not have all supplies listed on site.
- This is not to initiate supply order requests.
- ➤ If you require additional supplies, when necessary, please contact CDD directly at <a href="military@cddmedical.com">military@cddmedical.com</a> to initiate supply restocking by completing Supply Restocking From (Supply Restocking Form.xls)

#### **Supply Inventory Form**

CDD Supply Inventory for your site:	UIC:
Supply Name	Quantity on Hand
Air40 boxes	
Clear Ziploc bags	
FedEx envelopes (purple)	
FedEx clinical paks	
Barcode labels	
Serum tubes (pour off/aliquot)	
SST's (serum separator tubes)	
Tampers seals (red)	
CONUS boxes (large – hold up to 5 Air40's)	
Packaging tape	
	Updated Date

## **Supply Update Reminders**

CDD would like to inform sites of Greiner tubes sizing alterations. All 5mL Greiner tubes currently used by CDD have been replaced with 8mL Greiner tubes. Please note that the 8mL Greiner tubes

are also the same size as the 7mL Greiner tubes, previously used by CDD. <u>In the meantime</u>, <u>CDD requests that all sites utilize any remaining 5mL Greiner tubes currently available to them.</u>

## Rejection Metric Reports

NBIMC has developed Rejection Metric Reports for all laboratory sites to track deficiency data. Reports from January 2024 to June 2024 are now available. Your site will receive an email with reports, please review your site deficiencies data and contact us if you have any question.

- Total # of tests submitted per site/UIC
- Total # of rejections (D2-D9 deficiencies) per site/UIC
- Average percent rejects per site/UIC
- D4 reject totals broken down by D4 reject reasonings
- D1 COR errors & D1 COR % rejects per site/UIC

Site Specific Rejection Metric Reports are available upon request. Submit a report request via email to NBIMC Program Analysts:

Ai Marrero - <u>ai.marrero.civ@health.mil</u> Julia Wolfrey - <u>julia.d.wolfrey.ctr@health.mil</u>

# **POC Site Update Reminders**

The Center for Disease Detection (CDD) requests all POC's to inform CDD if/when they will be leaving a site. Additionally, POC's are required to inform CDD of any new POC's and/or any changes to the site's contact list. By continually communicating with CDD, all sites will remain up to date as staff changes occur, allowing for more up to date POC listings.

Please email Military@cddmedical.com; dha.bethesda.Walter-Reed-Med-Ctr.mbx.nbimc@health.mil with any POC site changes.